How to clear temporary/cached files on your computer

Microsoft Internet Explorer

1. In Internet Explorer, select the **Tools** ⚙ button, point to **Safety**, and then select **Delete browsing history**.

2. Choose the types of data or files you want to remove from your PC, and then select **Delete.** Note: If you visit our website frequently, ensure to uncheck **Preserve Favorites website data**.

3. Check box **for Temporary Internet files and website files.**

4. Click **Delete.**

Google Chrome

1. On your computer, open Chrome.
2. On your browser toolbar, click More ⋮ > **More Tools** > **Clear Browsing Data.**
3. In the "Clear browsing data" box, click the checkboxes for **Cookies and other site data** and **Cached images and files.**
4. Use the menu at the top to select the amount of data that you want to delete. Choose **beginning of time** to delete everything.
5. Click **Clear browsing data.**

Mozilla Firefox

Clear the cache

1. Click the menu button ☰ and choose Options .

2. Select the Advanced panel.

3. Click on the **Network** tab.

4. In the **Cached Web Content** section, click Clear Now .
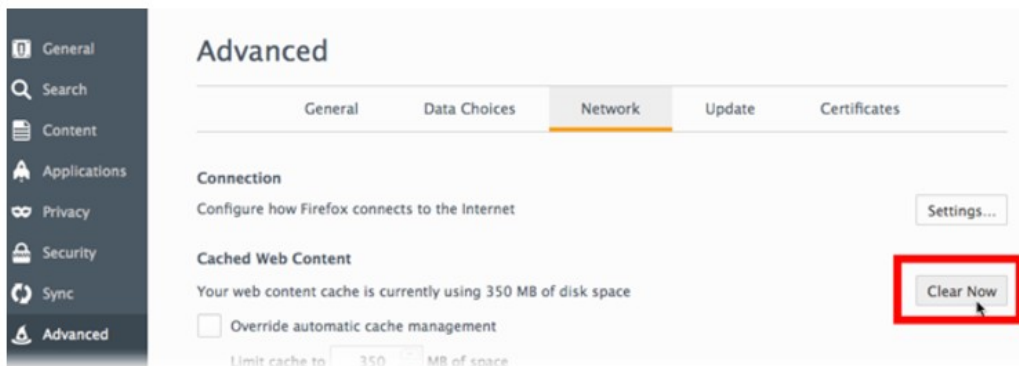
5. Close the *about:preferences* page. Any changes you've made will automatically be saved.