How to clear temporary/cached files on your computer

**Microsoft Internet Explorer**

1. In Internet Explorer, select the **Tools** button, point to **Safety**, and then select **Delete browsing history**.

2. Choose the types of data or files you want to remove from your PC, and then select **Delete**.
   Note: If you visit our website frequently, ensure to uncheck **Preserve Favorites website data**.

3. Check box for **Temporary Internet files and website files**.

4. Click **Delete**.

**Google Chrome**

1. On your computer, open Chrome.

2. On your browser toolbar, click **More** → **More Tools** → **Clear Browsing Data**.

3. In the "Clear browsing data" box, click the checkboxes for **Cookies and other site data** and **Cached images and files**.

4. Use the menu at the top to select the amount of data that you want to delete. Choose **beginning of time** to delete everything.

5. Click **Clear browsing data**.

**Mozilla Firefox**

**Clear the cache**

1. Click the menu button and choose **Options**.

2. Select the **Advanced** panel.

3. Click on the **Network** tab.

4. In the **Cached Web Content** section, click **Clear Now**.

5. Close the **about:preferences** page. Any changes you've made will automatically be saved.